

WellChild

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wellchild.org.uk

Charity Registered in England and Wales 289600 and Scotland SC045010

WellChild

WellChild is the national charity for children with serious health needs and their families. More than 100,000 children and young people are living across the UK with serious or exceptional health needs.

Many spend months, even years in hospital simply because there is no support enabling them to leave. Meanwhile those who are at home face inconsistent and inadequate levels of support.





Thrive at Home

Through a nationwide network of children's nurses, home and garden transformation projects and family support services, WellChild exists to give this growing population of children and young people the best possible chance to thrive: properly supported at home, together with their families.

WellChild Family Tree

- Community
- Connection
- Support
- Fun!



WellChild Family Tree

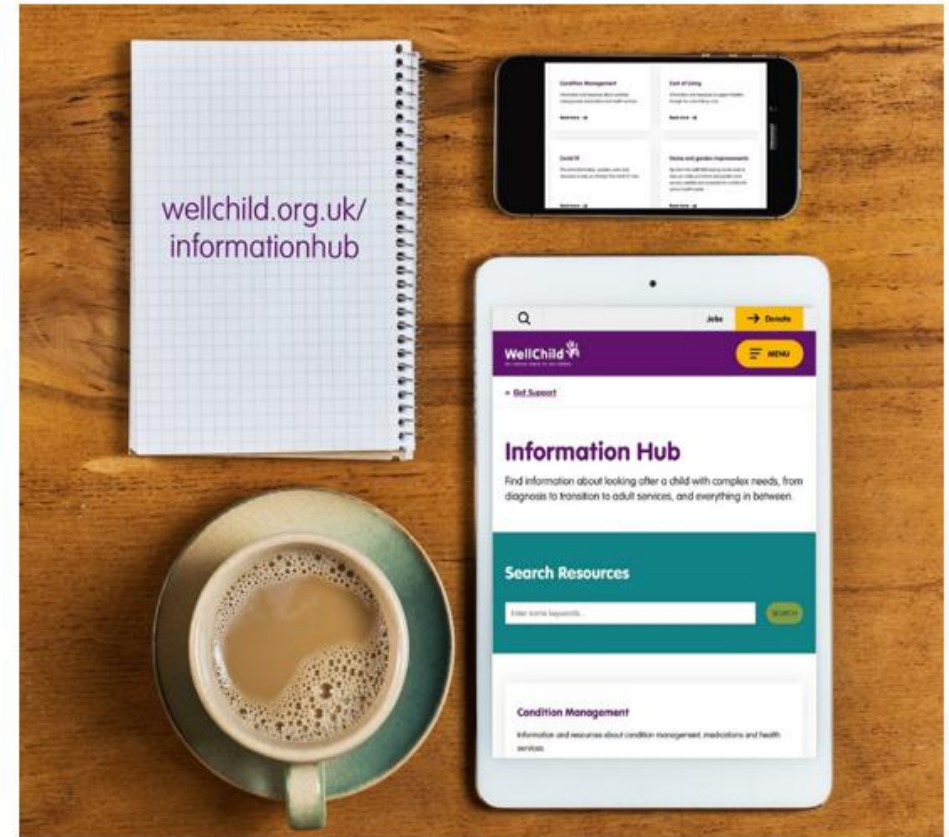


- **Events:** Parent Carer Tea & Talk, Family Craft Club, Chester Zoo, Powerboating with Wetwheels, Horse riding with the RDA
- **Ticket giveaways and competitions:** Circus Starr and music concert tickets, Westonbirt Arboretum tickets, sunflower and racing car competition!
- **Partnerships-** FoodBank, FuelBank, Money Guiders- tooling us up to give money guidance (light touch)
- **Digital Inclusion Service-** Access to devices (tablets, laptops and mobile phones); Free mobile data; Free digital support

Information Hub

- An online resource.
- Information specifically tailored for parent carers of a child with complex medical needs.
- Practical and emotional support.

"It's so refreshing to see advice specifically for our situation and not have to wade through lots of irrelevant material so thank you"

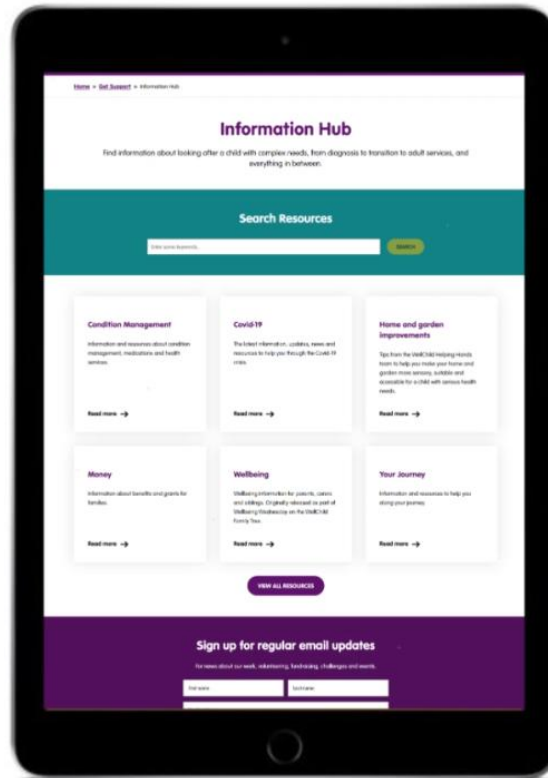


Information Hub

What will happen when my child transitions to adult services?

Which grants are my family eligible for?

I'm stressed and need wellbeing tips



Resources covering everything from diagnosis, to transition to adult services; and everything in between, including:

- Condition Management
- Covid19
- Home and garden improvements
- Money
- Wellbeing
- Your Journey
- Legal
- New Parent
- Wellbeing
- Your Journey
- Education
- Garden Improvements

Making Holidays Possible

A practical guide helping families of children with complex medical needs plan holidays with confidence.

- Parent-led insights
- Clinical expertise
- Practical planning tools

Read online

Request a free copy (parents)

Request a free copy (clinicians)



Webinars



- Communicating and Working with Practitioners
- Health and Welfare Deputyships
- Travel and LTV
- Postural Care
- EHCPs
- Managing Constipation
- Upcoming: Paediatric Palliative Care

If you have any ideas of webinars you would like to deliver to families in partnership with us, please contact us at familynetworks@wellchild.org.uk.

In Your Area

- A directory of services and activities across the UK and in your local area.
- Made by parents; for parents.
- Search by postcode, type of service, accessibility needs, search bar

"For years I have struggled to find services that can help our family, this platform will stop my endless nights of scrolling the web trying to find the service I need or an activity my child can take part in"



Family Welfare Advisor Service



Set up in 2023 as a pilot service for families in the North-West of England.

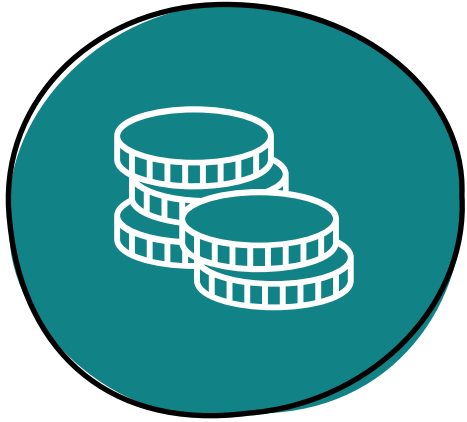
Opened to the rest of the UK in April 2026.

- **Complex medical needs**
- **Aged 0-19 years**
- **NOT be receiving continuing care support**

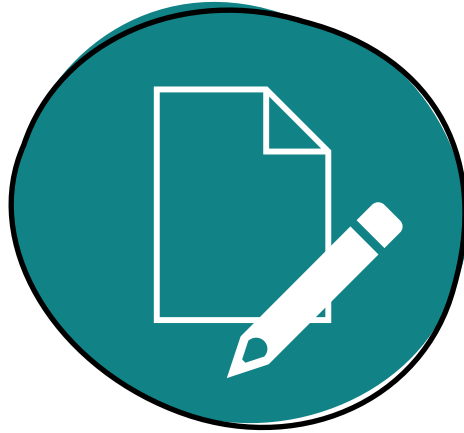
We accept referrals from professionals working with families and families themselves.



How Can We Help?



Money Guidance
Grants
Council Tax
Crisis & Resilience Fund



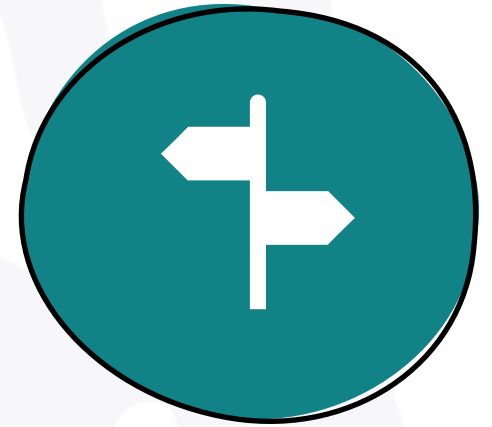
Benefit Advice
Forms & Applications
MR & Appeals
Blue Badge



Food Banks
Fuel Vouchers
Emergency
Essentials



Referrals
Mental Health Services
Child In Need/Carer
Assessments



Signposting
Immigration
Housing
Debt Advice

Highlights 2025 - 2026

- ✓ Over 130 referrals received from families and professionals, helping us reach families who may otherwise struggle to access support.
- ✓ More than £1,000,000 unlocked in statutory benefits for families caring for a child with complex needs, providing them with essential financial stability during an incredibly challenging time.
- ✓ Specialist grants secured for items including car seats, white goods, furniture, and clothing, ensuring families have the equipment and essentials needed for safe and comfortable daily living.
- ✓ Over 40 referrals to local support services, including crisis support such as fuel vouchers, food banks and emergency essentials.
- ✓ Over 100 parents, carers and children joined us for another successful WellChild Family Day Out at Chester Zoo.



FWA Service Impact



“Our family welfare advisor was a massive support to us as a family. Life is more challenging with a tracheostomy baby, financial strains due to electrical equipment , hospital visits, (our specialist centre is more than 100 miles away) etc all added immense stress and worry at an already difficult time.

Due to WellChild support in applying for DLA benefit. This allowed us to get out and about and enjoy life, instead of feeling financial restraints, time constraints and the personal stresses I find in filling out complex medical forms, means without WellChild I likely would have missed on support and aid that we were entitled to, and we will forever be grateful.”

FWA Parent

Useful Links

- Join the **WellChild Family Tree**: <https://www.wellchild.org.uk/get-support/join-our-community/>
- Visit Our **Information Hub**: <https://www.wellchild.org.uk/get-support/information-hub/>
- Search for services on **In Your Area**: <https://www.wellchild.org.uk/in-your-area/>
- **Add a service** to In Your Area: <https://www.wellchild.org.uk/add-service/>
- Request a **Making Holidays Possible Booklet**: <https://www.wellchild.org.uk/register-your-interest-in-our-holidaying-booklet/>
- Refer yourself to our **Family Welfare Service**: <https://www.wellchild.org.uk/get-support/family-welfare-service/>
- Refer yourself or a family for **Digital Support**: <https://www.wellchild.org.uk/driving-digital-inclusion-programme/>
- Find out more about **WellChild**: <https://www.wellchild.org.uk/>

Any questions?



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WellChild
the national charity for sick children